Description:

The Central Administration Division provides technical support in three areas: Fiscal, Human Resources, and General Services.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Provide accounting services for the department.
 - A. Invoices paid within 31 days.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 100% | 100% | 95% | 99% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

B. Maintain 100% compliance with State/Federal auditing requirements.

| Actual Results | | | | | |
|----------------|---------------------|---------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 100% | 100% | 100% | 100% | | |
| | Projected | Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 100% | 100% | 100% | 100% | | |

C. Submit grant reports within 45 days of quarter's end.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 56 | 49 | 59 | 48 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 48 | 45 | 45 | 45 | | |

- 2. Prepare and oversee department budget.
 - A. 100% compliance with DFM and LSO deadlines.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 99% | 100% | 100% | 100% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

B. Prepare and distribute monthly financial reports within 20 days.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 63% | 100% | 85% | 89% | |
| | Projected | l Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 95% | 100% | 100% | 100% | |

Law Enforcement, Department of Administrative Services

- 3. Provide procurement, warehousing and inventory services for department.
 - A. Maintain 90% accuracy in inventory system.

| Actual Results | | | |
|----------------|-----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| | 90% | 90% | 91% |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 92% | 92% | 93% | 93% |

B. Process requisitions within seven days.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 10 | 8 | 9 | 7 | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 6 | 6 | 5 | 5 | | | |

- 4. Provide maintenance and repair services for department.
 - A. Respond to work orders within three days.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 3 | 3 | 3 | 2 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 2 | 2 | 2 | 2 | | |

- 5. Assist with job evaluation, recruitment and selection of personnel.
 - A. Request announcement of vacancies within one day of request by division administrator.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 100% | 100% | 100% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

B. 75% of reclassification requests are approved by the IPC.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 85 | 90 | 75 | 100 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 75 | 75 | 75 | 75 | | |

- 6. Ensure compliance with labor laws and Personnel Commission rules.
 - A. 100% compliance with laws and rules.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 100% | 100% | 100% | 100% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

- 7. Provide payroll services.
 - A. 90% accuracy in data entry.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 97% | 98% | 99% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 95% | 95% | 95% | 95% | |

B. Payroll submitted on time.

| | Actual Results | | | | | |
|------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 100% | 100% | 100% | 100% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

Program Results and Effect:

Centralized services allow enforcement and technical personnel to better allocate their time to enforcement and technical duties and avoid unnecessary duplication of services.

For more information contact Rick Cronin at 884-7021.

Law Enforcement, Department of Police Services

Description:

Bureau of Criminal Identification: The bureau provides information, telecommunications, and identification services that assist law enforcement agencies to detect and apprehend criminals; that promote public and officer safety; and that support the criminal justice system in the prosecution, adjudication, and supervision of offenders.

Criminal Investigation Bureau: Conduct criminal investigations, conduct administrative investigations, and assist local law enforcement agencies.

Bureau of Forensic Services: The Bureau of Forensic Services provides scientific analysis, examination, testimony, crime scene investigation, training, and research to the Criminal Justice System.

Major Functions and Targeted Performance Standard(s) for Each Function:

- Management of a criminal history record system (Includes operation of AFIS, performance of record checks, and dissemination of photographs).
 - A. 100% of first time arrest fingerprint cards will be processed within 10 working days.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 90% | 100% | 98% | | | |
| | Projected | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

B. 80% of arrest records for last five years will have final dispositions.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 58% | 63% | 57% | 66% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 80% | 80% | 80% | 80% | | | |

C. 100% of applicant fingerprint cards processed to FBI within 5 working days.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 85% | 89% | 90% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

D. 100% of requests for photos processed within 2 working days.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|-------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 99.9% | 99.2% | 99.9% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

- 2. Operation of the Idaho Law Enforcement Telecommunications System (ILETS).
 - A. System computer operates at 100% uptime.

| | Actual | Results | |
|-------|----------|-----------|--------|
| 1996 | 1997 | 1998 | 1999 |
| 99.9% | 99.98% | 99.95% | 99.94% |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 100% | 100% | 100% | 100% |

B. Unrestricted service hours; 100% of hours in month.

| Actual Results | | | | | | |
|----------------|---------------------|---------|-------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 95.6% | 95% | 94.4% | 94.2% | | | |
| | Projected | Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

- 3. Management of the department's automated information systems.
 - A. 100% of software systems upgraded to support millennium dates.

| Actual Results | | | | | |
|---------------------|----------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 29% | 65% | 92% | | |
| | Projecte | d Results | | | |
| 2000 2001 2002 2003 | | | | | |
| 100% | 100% | N/A | N/A | | |

B. 100% of department's PCs capable of supporting state standard for compatibility.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 63% | 97% | 99% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

- 4. Provision of criminal identification and crime scene assistance through latent fingerprint development and questioned document examination.
 - A. 100% of latent print evidence processed within 30 days.

| | Actual | Results | | | | |
|------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 63% | 95% | 89% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 98% | | | |

Law Enforcement, Department of Police Services

B. 100% of question document evidence processed within 30 days.

| Actual Results | | | | |
|----------------|-----------|---------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 100% | 100% | 100% | 100% | |
| | Projected | Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

C. Respond to 100% of requests for crime scene assistance.

| | Actual | Results | |
|----------|-----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| 100% | 100% | 100% | 100% |
| <u>.</u> | Projected | l Results | |
| 2000 | 2001 | 2002 | 2003 |
| 100% | 100% | 100% | 100% |

- 5. Administration of the Uniform Crime Reporting (UCR) Program and publication of the annual Crime in Idaho.
 - A. 100% of special requests for crime data processed within 2 working days.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 100% | 100% | 100% | | | |
| | Projected | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

B. 100% of Idaho law enforcement agencies participate in UCR.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 98% | 100% | 100% | 100% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

C. Crime in Idaho published by June 1 of each year.

| | Actual Results | | | | |
|---------|----------------|-----------|--------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 5/31/96 | 6/1/97 | 6/1/98 | 6/1/99 | | |
| | Projecte | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 6/1/00 | 6/1/01 | 6/1/02 | 6/1/03 | | |

- 6. Operation of the state's Instant Check System for handgun transfers to comply with the federal Brady Act . *The state's instant check system sunsets on November 30,1998.
 - A. Average less than 3 minutes to complete each instant check call.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 2:37 | 2:34 | 2:39 | 3:00 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| N/A | N/A | N/A | N/A | | |

B. 100% of denials processed within 1 working day.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 100% | 100% | 100% | 100% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| N/A | N/A | N/A | N/A | |

C. Maintain a schedule of 59 hours of service/week.

| Actual Results | | | | |
|----------------|----------|------------|---------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 59 hrs. | 59 hrs. | 59 hrs. | 59 hrs. | |
| | Projecte | ed Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| N/A | N/A | N/A | N/A | |

- 7. Administration of special registries (automated file of concealed weapons licensees and the sex offender registry) and missing persons clearinghouse.
 - A. 100% of missing persons are recorded in tracking system within 1 working day.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 100% | 100% | 100% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

B. 100% of sex offender registration information processed within 1 working day.

| | Actual Results | | | | |
|------|----------------|---------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 100% | 100% | 100% | | |
| · | Projected | Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 100% | 100% | 100% | 100% | | |

C. 100% of requests by public for sex offender checks processed within 1 working day.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 99.9% | 100% | 95% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100% | 100% | 100% | 100% | |

D. 100% of concealed weapons background checks processed to FBI within 5 days.

| | Actual Results | | | | |
|------|----------------|-----------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 71% | 81.6% | 89.5% | | |
| | Projecte | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 100% | 100% | 100% | 100% | | |

- 8. Conduct proactive, self-initiated investigation of narcotics violations and financial crimes.
 - A. Number of self-initiated cases.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 247 | 257 | 162 | 361 | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 300 | 325 | 325 | 335 | | | |

B. Number of financial investigations initiated.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 18 | 19 | 10 | 26 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 30 | 33 | 33 | 33 | |

- 9. Assist local law enforcement with criminal investigations.
 - A. Respond to 100% of requests for assistance on homicides.

| Actual Results | | | | |
|----------------|---------|------------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 25 | 30 | 32 | 21 | |
| | Project | ed Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 42 | 50 | 50 | 50 | |

B. Total number of homicides investigated.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 25 | 27 | 16 | 21 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 42 | 42 | 42 | 42 | |

C. Number of criminal polygraph examinations administered.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 112 | 97 | 90 | 113 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 140 | 150 | 150 | 150 | |

D. Respond to 100% of request for assistance with felony crimes against persons.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 100% | 100% | 100% | | | |
| | Projected | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

- 10. Conduct internal investigations for D.L.E, local law enforcement agencies, and other state agencies, including pre-employment, use of force, and public corruption.
 - A. Number of pre-employment polygraph examinations administered.

| Actual Results | | | | |
|----------------|-----------|---------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 138 | 180 | 145 | 170 | |
| | Projected | Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 135 | 150 | 150 | 175 | |

B. Number of background investigations completed.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 59 | 102 | 112 | 108 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 150 | 200 | 200 | 200 | |

C. Number of internal, use of force and public corruption investigations initiated.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 36 | 64 | 41 | 26 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 60 | 75 | 75 | 75 | |

D. Respond to use of force investigations within 3 days.

| | Actual | Results | |
|--------|-------------|-------------|-------------|
| 1996 | 1997 | 1998 | 1999 |
| | 3 days (14) | 3 days (16) | 3 days (26) |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 3 days | 3 days | 3 days | 3 days |

E. Submit reports on all internal investigations within 5 days from completion of investigation.

| Actual Results | | | | |
|----------------|-------------|-------------|-------------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 5 days (44) | 5 days (28) | 5 days (26) | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 5 days | 5 days | 5 days | 5 days | |

- 11. Analysis of criminal evidence using accepted scientific techniques.
 - A. Number of cases received.

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 6,976 | 8,491 | 9,628 | 7,219 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 9,200 | 9,300 | 9,500 | 9,700 | |

B. Number of cases completed.

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 6,909 | 7,531 | 8,559 | 7,087 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 9,000 | 9,100 | 9,200 | 9,400 | |

C. Percentage of cases taking longer than thirty days.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | N/A | 20% | 20% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 10% | 5% | 5% | 5% | |

- 12. Manage the statewide breath alcohol testing program.
 - A. Number of law enforcement agencies performing protocol.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 92 | 96 | 100 | 104 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 110 | 114 | 115 | 115 | | |

B. Number of law enforcement officers trained.

| | Actual Results | | | | |
|-------|----------------|------------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 1,101 | 1,158 | 1,175 | 1,305 | | |
| | Projecte | ed Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 1,250 | 1,235 | 1,200 | 1,325 | | |

- 13. Provide assistance and training in evidence collection to local law enforcement agencies in crime scenes and clandestine laboratories.
 - A. Number of clandestine lab responses

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | 15 | 26 | 67 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 70 | 73 | 77 | 80 | |

B. Number of crime scene responses.

| Actual Results | | | |
|----------------|-----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| N/A | 38 | 40 | 30 |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 35 | 40 | 45 | 50 |

Law Enforcement, Department of Police Services

Program Results and Effect:

Bureau of Criminal Identification: Law Enforcement is increasingly dependent on automation and electronic information to efficiently perform its mandated functions. Automated fingerprint identification and an officer's ready access to critical data are just two examples. The Bureau of Criminal Identification (BCI) is a service agency committed to the cost effective use of automation and information technology to support law enforcement operations. This commitment is exemplified by our ongoing planning for and investing in a modern technological infrastructure. The desired products of the program are high quality information resources and identification services for the criminal justice community, which thereby enhanced public safety.

The Criminal Investigation Bureau offers specialized services to local law enforcement agencies that they would not be able to afford independently. The Bureau has the training, experience, and authority to maintain the high degree of discretion and objectivity integral to complaints of public corruption and use of force. Many of the bureau's efforts are deterrent in nature and it is difficult, if not impossible, to measure what did not take place; additionally, there are numerous external factors that influence crime in general and drug trafficking specifically.

The Bureau of Forensic Services operates three laboratories which provide forensic examination of criminal evidence. The DNA analysis program has begun. Until recently, local law enforcement agencies had to send evidence out-of-state to a private lab, which was very costly. CODIS implementation is still in the development stages with the formation of an advisory board to oversee sample kits, sample collection criteria, the out-sourcing of convicted offenders' samples for analysis, etc. This program has the potential to positively impact the arrest and conviction of violent criminal offenders. A comprehensive multi-bureau crime scene response team will soon be operational in all three laboratory sites. The first crime scene response unit has proven highly successful. Specialized equipment and personnel, to which local agencies previously had no access, are sent to process major crime scenes. The Breath Alcohol program has been redesigned; the program will return more control to local agencies, provide faster results to law enforcement and the courts, and improve program administration. The bureau continues to research automated evidence tracking and processing systems; such a system would decrease evidence processing time while increasing evidence tracking capabilities, security, and report generation. Further, it is anticipated that this program would be able to be accessed by local law enforcement and prosecuting attorneys to check on the status of the analysis, as well as view a preliminary report of the forensic findings. These program changes, if accomplished, will allow the bureau to reallocate criminalists' time, increasing case output in other forensic disciplines, while increasing the criminal justice community's access to information. The bureau continues to look for innovative and aggressive ways to improve services to local law enforcement.

For more information contact Glenn Ford at 884-7200.

Description:

The mission of the Idaho State Police is to serve and protect the people of Idaho by upholding the Constitution and laws of the State in keeping with the highest professional standards as directed by statutes with emphasis on providing the safest and most crime-free highways possible; providing enforcement and quick response to motorists' needs; contributing assistance to other law enforcement agencies in accordance with their determined needs; and responding to hazardous material emergencies, natural, and man-made disasters.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Provide the citizens of Idaho with the safest, crime free roadways possible, and protect the public as prescribed by Idaho statute.
 - A. The fatality and injury crash rate per million miles traveled outside city limits will be reduced by 1%. *Figures are based on calendar year resulting in a reporting delay.

| Actual Results | | | | |
|----------------|-------------------|------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 0.33 | 0.33 | 0.31 | 0.30* | |
| | Projected Results | | | |
| 2000 | 2001 | 2002 | 2003 | |
| 0.29 | .028 | 0.27 | 0.26 | |

B. The fatality and injury traffic crash rate per million miles traveled outside of city limits for commercial vehicles will be reduced by 1%. *ITD revised figures after year-end report; subsequently ISP revised theirs.

| Actual Results | | | |
|----------------|-----------|-----------|-------|
| 1996 | 1997 | 1998 | 1999 |
| 0.22 | 0.20 | 0.18 | 0.17* |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 0.16 | 0.15 | 0.14 | 0.13 |

C. The fatality and injury crash rate per million miles traveled involving alcohol and drugs outside of city limits will be reduced by 1%. *ITD revised figures after year-end report; subsequently ISP revised theirs.

| Actual Results | | | | | |
|----------------|---------------------|-----------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 0.05 | 0.05 | 0.07 | 0.06* | | |
| | Projecte | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 0.05 | 0.04 | 0.03 | 0.02 | | |

D. Ninety percent of all emergency calls during a state fiscal year will be responded to safely and the officer will arrive within fifteen minutes of receiving the call.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | 60% | 65% | 62% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 90% | 90% | 90% | 90% | |

Law Enforcement, Department of Idaho State Police

E. Eighty percent of all motorist assist calls during a state fiscal year will be responded to safely and the officer will arrive within thirty minutes of needing assistance.

| | Actual Results | | | | |
|------|----------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| N/A | 81% | 86% | 89% | | |
| | Projected | l Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 80% | 80% | 80% | 80% | | |

F. Ninety-five percent of all requests from other agencies during a state fiscal year will be responded to safely, and the officer will arrive within 15 minutes of receiving the call.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | 69% | 71% | 69% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 95% | 95% | 95% | 95% | |

- 2. Leverage and effectively manage all resources to provide for increased operational capabilities, continued process improvement, research and development, and training.
 - A. Ninety percent of customers surveyed will be satisfied with ISP service. **The customer satisfaction survey was not completed due to budget constraints.

| Actual Results | | | |
|----------------|----------|-----------|-----------|
| 1996 | 1997 | 1998 | 1999 |
| N/A | N/A | N/A | unknown** |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 90% | 90% | 90% | 90% |

B. The number of sustained complaints against ISP officers will not exceed five per calendar year.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 4 | 5 | 11 | 5** | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 5 | 5 | 5 | 5 | | |

C. There will be no tort claims awarded against ISP during any calendar year.

| Actual Results | | | | |
|----------------|----------|------------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 4 | 2 | 9 | 0** | |
| | Projecto | ed Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 0 | 0 | 0 | 0 | |

Law Enforcement, Department of Idaho State Police

D. The number of fleet crashes preventable by ISP will be reduced by 10% each calendar year.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 20 | 14 | 23 | 21** | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 19 | 17 | 15 | 13 | |

E. Ninety percent of subgrantees surveyed will be satisfied with products, training, and services provided by Grants and Research.

| Actual Results | | | |
|----------------|-----------|-----------|-----------|
| 1996 | 1997 | 1998 | 1999 |
| N/A | N/A | N/A | unknown** |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 90% | 90% | 90% | 90% |

F. Fiscal and programmatic compliance reviews will result in no significant findings against the department during any fiscal year.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | N/A | N/A | 0 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 0 | 0 | 0 | 0 | |

Law Enforcement, Department of Idaho State Police

Program Results and Effect:

ISP enforces Idaho laws and regulations to promote highway safety. ISP exceeded the 1% reduction target for fatality and injury crash rate per million miles traveled outside of city limits despite continued increases in travel. The 1998 rate was 0.31, a two percent reduction from 1997's 0.33. The fatality and injury crash rate per million miles traveled outside of city limits for commercial vehicles was 0.18, a two percent reduction from 1997's 0.20. This also exceeded the 1% reduction target. Unfortunately, the 1% reduction target for the overall fatality and injury crash rate per million miles traveled involving alcohol and drugs outside of city limits was not reached. The rate was 0.07, a two percent increase from 1997's 0.05.

In addition to enforcement, a large part of ISP's primary mission is to provide assistance to the people in Idaho and other law enforcement agencies. Only 62% of the 6,491 emergency calls and 69% of the 3,372 requests from other agencies were responded to within 15 minutes of receiving the call. This is 28% and 26%, respectively, short of the 90% targets, thus not reaching public expectations. Eighty-nine percent of the 12,678 emergency calls were responded to within 30 minutes of needing assistance. This is 9% over the 80% target. Response time is not expected to improve until a considerable number of patrol officers and sergeants are added.

The customer satisfaction survey was not completed, so the level of satisfaction with ISP service cannot be reported.

There were 11 sustained complaints in calendar year 1998, more than double the limit of 5 per year. ISP believes that better tracking is at least partially responsible for the increase. There were 9 tort claims awarded against ISP during calendar year 1998, 9 more than the zero target number. There were 23 fleet crashes preventable by ISP during calendar year 1998; this is a 64% increase from 1997's 14 preventable fleet crashes.

The customer satisfaction survey was not completed, so the level of satisfaction with products, training, and services provided by Grants and Research cannot be reported. However, no fiscal or programmatic compliance reviews resulted in significant findings against the Department of Law Enforcement.

For more information contact Renee Iverson at 884-7045.

Description:

Alcohol Beverage Control enforces state laws regulating the sale and distribution of alcohol beverages.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Issue liquor, wine, and beer licenses to retailers.
 - A. Process 4,000 licenses annually.

| | Actual Results | | | | |
|-------|----------------|-----------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 4,018 | 4,193 | 4,318 | 4,164 | | |
| | Projected | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 4,205 | 4,247 | 4,290 | 4,333 | | |

B. Process all applications in 90 days.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 100% | 100% | 100% | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 100% | 100% | 100% | 100% | | |

- 2. Enforce Alcohol Beverage Code.
 - A. Initiate criminal investigations within five business days of receiving report.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 90% | 98% | 100% | | | |
| | Projected | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 100% | 100% | 100% | 100% | | | |

B. Ninety percent of requests for assistance by local agencies are responded to within 24 hours.

| Actual Results | | | | |
|---------------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 90% | 90% | 90% | |
| | Projected | d Results | | |
| 2000 2001 2002 2003 | | | | |
| 90% | 90% | 90% | 90% | |

C. Inspect every on-premise licensee annually.

| | Actual Results | | | | |
|-------|----------------|-----------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 2,088 | 2,142 | 309 | 872 | | |
| | Projected | l Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 2,340 | 2,410 | 2,470 | 2,470 | | |

Law Enforcement, Department of Alcohol Beverage Control

- 3. Provide training and guidance to licensees and to other government agencies.
 - A. Provide 30 hours of training for the law enforcement community annually.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 20 | 30 | 30 | 30 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 30 | 30 | 30 | 30 | | |

B. Reduce training cost per hour per licensee to \$1.00.

| | Actual Results | | | | |
|-------|----------------|---------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 24.00 | 2.00 | 1.00 | 1.00 | | |
| | Projected | Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 1.00 | 1.00 | 1.00 | 1.00 | | |

C. Reduce annual printing costs for licensee handbooks to \$1.00.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 2.50 | 1.50 | 0.00 | 1.00 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 1.00 | 1.00 | 1.00 | 1.00 | |

Program Results and Effect:

Alcohol Beverage Control enforces the alcohol beverage laws uniformly throughout Idaho. ABC collects over one million dollars in license fees and fines annually.

For more information contact Lonnie Gray at 884-7060.

Law Enforcement, Department of Peace Officers Standards & Training

Description:

The P.O.S.T. Academy's mission is to provide the citizens of Idaho with peace officers who are ethical, physically and psychologically competent, well-educated, professionally trained, career-oriented, motivated, and sensitive to the needs of the public.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Educate and train the Idaho law enforcement professional to meet minimum standards for all areas of the job, integrating ethics and integrity into every block of instruction.
 - A. Number of law enforcement personnel trained at the basic patrol, detention, and dispatch academies.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 436 | 361 | 459 | 384 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 380 | 380 | 380 | 380 | |

B. Number of graduates from self-sponsored student program hired by law enforcement agencies.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 4 | 11 | 4 | 12 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 18 | 18 | 18 | 18 | |

C. Number of applicants evaluated for meeting the minimum standards for employment.

| Actual Results | | | | |
|----------------|----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 76 | 80 | 150 | 279 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 500 | 500 | 500 | 500 | |

- 2. Maintain and issue certification records for all active law enforcement officers in Idaho.
 - A. Number of basic patrol, detention, dispatch, reserve, marine reserve, and K-9 certificates issued/renewed.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 297 | 354 | 400 | 455 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 400 | 400 | 400 | 400 | |

Law Enforcement, Department of Peace Officers Standards & Training

B. Number of advanced patrol, detention, and dispatch certificates issued.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 214 | 204 | 299 | 191 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 250 | 250 | 250 | 250 | |

C. Number of specialized patrol, detention, and dispatch certificates issued.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 51 | 27 | 69 | 53 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 50 | 50 | 50 | 50 | |

D. Number of new instructors evaluated for certification.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 68 | 54 | 58 | 54 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 65 | 70 | 75 | 75 | |

- 3. Ensure basic standards for employment and continued employment meet minimum standards.
 - A. Number of employment records processed.

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| N/A | N/A | N/A | 1,999 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 2,000 | 2,200 | 2,200 | 2,200 | |

B. Number of decertifications.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 1 | 0 | 5 | 5 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 8 | 9 | 10 | 10 | | |

- 4. Provide continuing and advanced training and education for all Idaho law enforcement officers, pursuing distance learning opportunities when available.
 - A. Number of POST-certified basic in-service courses conducted by outside agencies.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 30 | 35 | 50 | 20 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 40 | 40 | 40 | 40 | |

B. Number of POST-certified advanced or specialized courses conducted by outside agencies.

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 100 | 125 | 195 | 41 | | |
| | Projected | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 50 | 50 | 50 | 50 | | |

C. Number of criminal justice personnel trained via POST-approved teleconferences or computer-based training courses.

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 160 | 200 | 240 | 71 | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 100 | 100 | 100 | 100 | |

- 5. Manage existing and pursue additional grant opportunities to enhance training and education.
 - A. Number of individuals awarded grants.

| Actual Results | | | | |
|-------------------|------|------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 196 | 554 | 600 | 390 | |
| Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | |
| 0 | 0 | 0 | 0 | |

B. Number of POST-sponsored or approved training courses conducted using grant funds.

| Actual Results | | | | | |
|-------------------|------|------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 44 | 69 | 39 | 34 | | |
| Projected Results | | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 50 | 50 | 60 | 60 | | |

Law Enforcement, Department of Peace Officers Standards & Training

Program Results and Effect:

P.O.S.T. Academy offers up-to-date top-quality training to law enforcement personnel throughout the State, training that individual departments could otherwise not afford. This includes all city/county, and state Peace Officers as well as Fish and Game enforcement officers and state Brand Inspectors. P.O.S.T. also monitors training throughout the state, ensuring up-to-date, appropriate techniques are taught. The Basic Academy is 408 hours long, the equivalent of one year of college or twenty-five semester college credits, Idaho's academy is recognized by all other states, so graduates can move to any state and become certified without having to attend another academy. Due to liability and an increased number of lawsuits, more and more segments of the criminal justice community have requested P.O.S.T.'s assistance in training their employees. In response to these requests, three four-week Detention Academies and three one-week dispatch academies are held each year. Technical and specialized schools are offered for court bailiffs, marine deputies, prosecutors, D.A.R.E. officers, multidisciplinary investigative teams, sheriffs, chiefs, etc. Additional levels of certification, as well as classification and accreditation certificates have been added to foster professionalism and career development. A one-week Law Enforcement Career Camp is held annually for high school juniors and seniors interested in a law enforcement career. The Idaho POST Academy was recently selected to receive the National Institute of Ethics' "Integrity Pioneer Award" for their significant achievements toward the prevention of unethical acts within law enforcement. The POST Academy does an excellent job of providing the citizens of Idaho with ethical, well-trained peace officers. Without this training and setting of standards, liability would increase tremendously, as well as the number of lawsuits against agencies and political entities.

There are twenty-five different levels of certification/classification/accreditation to foster professionalism and career development. Certifications include Reserve Level I, Marine Reserve Level I, Part-Time Basic, Basic, Intermediate, Advanced, Master, Supervisor, Management, Executive, Dispatch Level I - III, Advanced Dispatch, Basic Detention, Detention Level I - III, Narcotics Detection Dog, Basic Patrol Dog Level I & II, Intermediate Patrol Dog Level I & II, Advanced Patrol Dog Level I & II. Officers qualify for higher levels based on their training hours and years of service. To bring law enforcement to a higher level of professionalism, many agencies are now paying \$50 to \$100 more per month to employees pursuing additional training and higher levels of certification/classification.

For more information contact Trish Christy at 884-7250.